

SCENE 37 • NUMBER 7

The next appointment

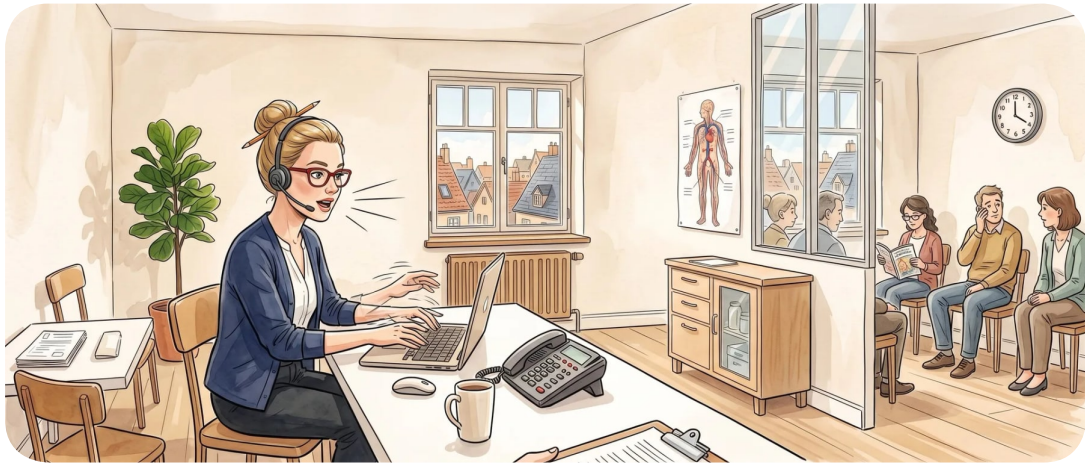
You call the practice. A very fast receptionist wants your name, spelled, your date of birth, your address and your phone number. The first free appointment is on the 27th. That is in two weeks.

156 Words · 5 Exercises · Duration: 15 min.

A bad day

English

Read & listen online ↗



LEARNING GOAL

I can make and move an appointment on the phone and give my details.

Laura = ■ Lena (Lukas) = ○ Anne = ▲

Learning as Lukas? Use the words in brackets.

- Dr Ellis's surgery. Laura speaking. How can I help?
- Slowly, please. I need an appointment with the doctor.
- Of course. Where does it hurt?

○ My head and throat.

■ Your first name and surname, please.

○ Lena (Lukas) Becker. B, E, C, K, E, R.

■ Date of birth? Address and phone number?

○ The tenth of July nineteen ninety-five. Seven Mill Street,
Millbrook. M, B, one, two, A, B.

○ Phone zero, six, one, two, four, seven, zero, three, nine.

■ The next available appointment is on the twenty-seventh of
April at ten. Does that work for you?

○ The twenty-seventh? In two weeks! Have you got anything
earlier? Today or tomorrow?

■ Unfortunately not at the moment. Sorry.

A knock. Anne is at your door. She has heard everything.

▲ My daughter is the doctor. Anne here. Today at four.

○ Anne is my neighbour. May I come today at four?

■ Oh! From number seven. Then today at four.

○ Thank you very much, Laura. And thank you, Mrs Walker.

▲ I hear everything. The walls are thin.

Vocabulary

TIME AND THE CLOCK

early early

PLACES IN TOWN

surgery practice (doctor's)

WHAT THINGS AND PEOPLE ARE LIKE

thin thin

DATES AND EVENTS

appointment appointment

date of birth date of birth

LISTENING & UNDERSTANDING

L1) WHO SAYS IT

Read the dialogue again. Who says these words? Tick the right person.

1 Dr Ellis's surgery. Laura speaking. How can I help?

- ☐ A Anne
- ☐ B Lena
- ☐ C Laura

2 Unfortunately not at the moment. Sorry.

- ☐ A Laura
- ☐ B Anne
- ☐ C Lena

L2) WHAT DOES IT MEAN

Tick the right English meaning.

1 Of course. Where does it hurt?

- ☐ A The tenth of July nineteen ninety-five. Seven Mill Street, Millbrook. M, B, one, two, A, B.
- ☐ B Of course. Where does it hurt?
- ☐ C My daughter is the doctor. Anne here. Today at four.

2 My daughter is the doctor. Anne here. Today at four.

- ☐ A Your first name and surname, please.
- ☐ B My daughter is the doctor. Anne here. Today at four.
- ☐ C Of course. Where does it hurt?

L3) HOW DO YOU SAY IT

Tick the right English sentence.

1 Your first name and surname, please.

- ☐ A Your first name and surname, please.
- ☐ B Oh! From number seven. Then today at four.
- ☐ C Of course. Where does it hurt?

2 Oh! From number seven. Then today at four.

- ☐ A My daughter is the doctor. Anne here. Today at four.
- ☐ B The twenty-seventh? In two weeks! Have you got anything earlier? Today or tomorrow?
- ☐ C Oh! From number seven. Then today at four.

L4) PUT THE WORDS IN ORDER

Write the words in the right order on the line.

- 1** number? Address Date of phone birth? and
- _____

- 2** are hear walls everything. The I thin.
- _____

L5) WHAT HAPPENS FIRST

Number the lines in the order they come in the scene.

- ☐ Phone zero, six, one, two, four, seven, zero, three, nine.
- ☐ Slowly, please. I need an appointment with the doctor.
- ☐ Your first name and surname, please.
- ☐ Thank you very much, Laura. And thank you, Mrs Walker.
- ☐ My daughter is the doctor. Anne here. Today at four.

SCENE 37 • WORDS

The next appointment

The next appointment

4 Exercises • Duration: 10 min.

A bad day

English

Read & listen online ↗



surgery
practice
(doctor's)



appointment
appointment



date of birth
date of birth



early
early



thin
thin



book
book (a room)

Words

FROM THE SCENE

surgery

practice (doctor's)

Dr Ellis's surgery. Laura speaking. How can I help?

appointment

appointment

Slowly, please. I need an appointment with the doctor.

date of birth

date of birth

early**early**

The twenty-seventh? In two weeks! Have you got anything earlier? Today or tomorrow?

thin**thin**

I hear everything. The walls are thin.

NEW WORDS**book****book (a room)**

I book a room.

VOCABULARY & COMMUNICATION**W1) WHAT DOES IT MEAN?**

What does it mean?

1 surgery

- ☐ A practice (doctor's)
- ☐ B sure, real
- ☐ C spell

2 early

- ☐ A rule
- ☐ B early
- ☐ C tall, for a person; high, for a level or position

3 thin

- ☐ A thin
- ☐ B that
- ☐ C timetable

4 book

- ☐ A train
- ☐ B come (by vehicle: come to the capital)
- ☐ C book (a room)

5 date of birth

- ☐ A date of birth
- ☐ B November
- ☐ C twenty

6 appointment

- ☐ A winter
- ☐ B wall
- ☐ C appointment

W2) COMPLETE THE CONVERSATION

Fill the gaps with the words from the box.

Slowly head Dr course

_____ Ellis's surgery. Laura speaking. How can I help?

Meaning: Dr Ellis's surgery. Laura speaking. How can I help?

head Slowly Dr course

_____, please. I need an appointment with the doctor.

Meaning: Slowly, please. I need an appointment with the doctor.

course Dr Slowly head

Of _____. Where does it hurt?

Meaning: Of course. Where does it hurt?

Slowly course Dr head

My _____ and throat.

Meaning: My head and throat.

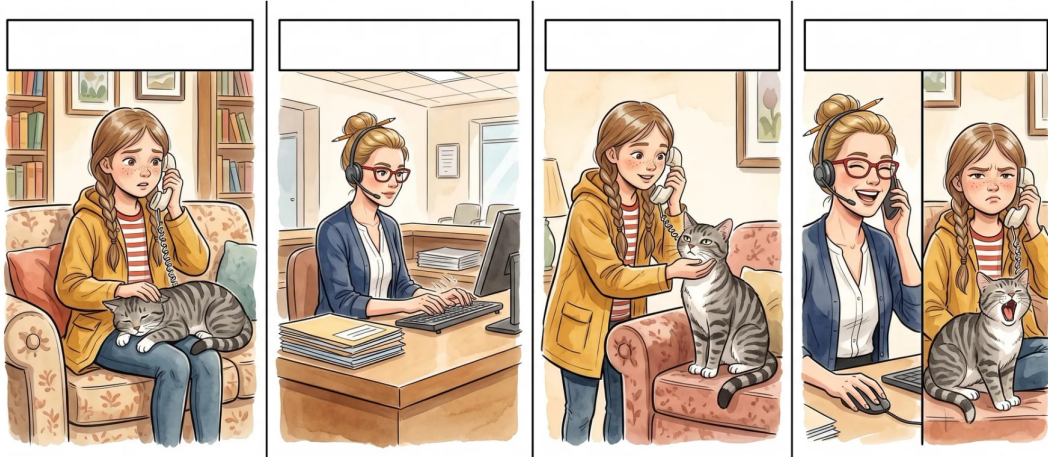
Slowly course first Dr

Your _____ name and surname, please.

Meaning: Your first name and surname, please.

W3) HELLO. I NEED AN APPOINTMENT WITH THE DOCTOR.

Fill the speech bubbles.



need Milo cat First

Nicky: Hello. I _____ an appointment with the doctor.

Laura: _____ name? Surname? Date of birth?

Nicky: _____. He hasn't got a surname. He's a cat!

Laura: A _____? Sorry. No appointments for cats.

Meaning: 1. Hello. I need an appointment with the doctor.

2. First name? Surname? Date of birth?

3. Milo. He hasn't got a surname. He's a cat!

4. A cat? Sorry. No appointments for cats.

W4) COMPLETE THE CONVERSATION

Fill the gaps with the words from the box.

head Dr Slowly course

_____ Ellis's surgery. Laura speaking. How can I help?

Meaning: Dr Ellis's surgery. Laura speaking. How can I help?

Dr Slowly head course

_____, please. I need an appointment with the doctor.

Meaning: Slowly, please. I need an appointment with the doctor.

head Slowly course Dr

Of _____. Where does it hurt?

Meaning: Of course. Where does it hurt?

Dr course Slowly head

My _____ and throat.

Meaning: My head and throat.

course Dr Slowly first

Your _____ name and surname, please.

Meaning: Your first name and surname, please.

must, don't have to, mustn't

Obligation, no need and prohibition

6 Exercises · Duration: 20 min.

A bad day

English

Read & listen online ↗



Obligation, no need and prohibition

Must plus base verb expresses a strong obligation: **I must call the surgery.** It has the same form for all subjects and has no **to** before the next verb.

Have to is another common obligation pattern: **I have to work, she has to work.** Its questions and negatives use **do/does**: **Do you have to work?, I don't have to work.**

Distinguish **don't have to** (there is no need) from **mustn't** (it is forbidden). **You don't have to come** leaves a choice; **You mustn't park here** forbids parking.

Form	Example	Meaning
call	I must call the surgery.	Express a strong need to call.
has	She has to work.	Express her obligation.
to	Do you have to work?	Ask about an obligation.
don't have to	You don't have to come today.	Say coming is not necessary.
mustn't	You mustn't park here.	Say parking here is forbidden.
have	I have to rest.	Express your need to rest.

I must call the surgery.

Express a strong need to call.

She has to work.

Express her obligation.

Do you have to work?

Ask about an obligation.

You don't have to come today.

Say coming is not necessary.

You mustn't park here.

Say parking here is forbidden.

I have to rest.

Express your need to rest.

GRAMMAR**G1) NOTICE THE PATTERNS**

Underline the form described in this unit.

- 1 I must call the surgery.

Meaning: Express a strong need to call.

- 2 She has to work.

Meaning: Express her obligation.

- 3 Do you have to work?

Meaning: Ask about an obligation.

- 4 You don't have to come today.

Meaning: Say coming is not necessary.

- 5 You mustn't park here.

Meaning: Say parking here is forbidden.

- 6 I have to rest.

Meaning: Express your need to rest.

G2) CHOOSE THE FORM

Choose the right word for the gap.

- 1 I must _____ the surgery.

- ☐ A call
- ☐ B calls
- ☐ C to call

Meaning: Express a strong need to call.

- 2 She _____ to work.

- ☐ A having
- ☐ B has
- ☐ C have

Meaning: Express her obligation.

3 Do you have _____ work?

- ☐ A for
- ☐ B at
- ☐ C to

Meaning: Ask about an obligation.

4 You _____ come today.

- ☐ A must
- ☐ B mustn't
- ☐ C don't have to

Meaning: Say coming is not necessary.

5 You _____ park here.

- ☐ A don't have to
- ☐ B can
- ☐ C mustn't

Meaning: Say parking here is forbidden.

6 I _____ to rest.

- ☐ (A) has
- ☐ (B) having
- ☐ (C) have

Meaning: Express your need to rest.

G3) COMPLETE A SHORT MESSAGE

Fill the gaps with the words from the box.

call to call

I must _____ the surgery.

Meaning: Express a strong need to call.

has have

She _____ to work.

Meaning: Express her obligation.

to for

Do you have _____ work?

Meaning: Ask about an obligation.

don't have to mustn't

You _____ come today.

Meaning: Say coming is not necessary.

mustn't don't have to

You _____ park here.

Meaning: Say parking here is forbidden.

have has

I _____ to rest.

Meaning: Express your need to rest.

G4) BUILD USEFUL SENTENCES

Put the words in order.

1 must I the surgery. call

Meaning: Express a strong need to call.

2 has work. to She

Meaning: Express her obligation.

3 Do you to work? have

Meaning: Ask about an obligation.

4 don't have come to You today.

Meaning: Say coming is not necessary.

5 mustn't here. You park

Meaning: Say parking here is forbidden.

6 to rest. have I

Meaning: Express your need to rest.

G5) WHAT WOULD YOU SAY?

Choose the right words for the situation.

1 Express a strong need to call. You say:

- ☐ A I must call the surgery.
- ☐ B I must to call the surgery.

2 Express her obligation. You say:

- ☐ A She has to work.
- ☐ B She have to work.

3 Ask about an obligation. You say:

- ☐ A Do you have to work?
- ☐ B Do you have for work?

4 Say coming is not necessary. You say:

- ☐ A You don't have to come today.
- ☐ B You mustn't come today.

G6) CONNECT MESSAGES AND MEANINGS

Match the pairs.

- | | |
|---------------------------------|------------------------------------|
| ① She has to work. | ① A Say coming is not necessary. |
| ② You mustn't park here. | ② B Express her obligation. |
| ③ I must call the surgery. | ③ C Express your need to rest. |
| ④ I have to rest. | ④ D Ask about an obligation. |
| ⑤ You don't have to come today. | ⑤ E Express a strong need to call. |
| ⑥ Do you have to work? | ⑥ F Say parking here is forbidden. |